

Premier Boat and RV Storage - Storage Program

1. Customers are not permitted to repair, work on or otherwise apply service to boats, vehicles or other equipment at our facility.
2. Payment for full storage term must be completed in full via cash, certified cheque, e-transfer, or credit card before stored property will be released.
3. Boats/RV's will not be returned without accounts being paid in full.
4. All storage and other access to our facility requires agreement to adhere to all Facility Terms and Conditions, as most recently updated on our website.

Premier Boat and RV Storage - Individual Storage Customer Requirements

1. Customers must have insurance on stored property and insurance must be current and run the length of the storage period.
2. Customers who store boats must have their vessel(s) insured for Hull and Machinery coverage equivalent to the vessel's current market value and to be insured for a minimum limit of liability for Protection and Indemnity of \$1,000,000.
3. Storage of uninsured property may be denied and/or contracts terminated at our sole discretion.
4. Fuel tanks must be empty or have fuel stabilisers put in.
5. It is the customer's sole responsibility to ensure that boats, RV's and other vehicles are winterized prior to winter storage.
6. Confirmation that boats, RVs or other vehicles at our facility have been winterized must be provided to us in writing prior to the first freeze of the year.
7. If we are unable to verify that a customer's boat, RV or other vehicle is winterized, we reserve the right to winterize the boat, RV or other vehicle at the customer's expense and/or to deny or terminate our storage agreement with the customer at our sole discretion.

Premier Boat Storage – Hold Harmless Agreement

1. The customer shall indemnify and hold harmless, Premier Boat Storage Solutions Inc. (Premier Boat and RV), its directors, officers, servants, employees, agents and subcontractors against all claims and liabilities of whatsoever kind or nature arising from access to our site or the repair, maintenance, lifting, transport, storage, moving or other similar work on the boat, trailer, rv, vessel, or other property, whether such claims are by or in respect of any of the customer's family, employees, guests or otherwise.
2. The customer shall comply with all our Facility Terms and Conditions where the boat/rv/trailer is located and acknowledges that they have been informed of such rules. The customer also agrees that these terms are binding and do not expire and may be updated on our website without notification to the customer.
3. Any persons or vehicles that the customer allows to enter the site are the customer's sole responsibility and agrees to these hold harmless terms and all of the rules.

Facility access

1. Customers with FOB access to our facility must use their FOB to enter and exit our facility whenever they are entering or exiting our facility for any reason, without exception.

2. Customers are prohibited from allowing third parties who are not guests of the customer to enter or exit our facility. If a third party is unable to access our facility independently, the third party is not authorized to enter our facility and the customer will be held responsible for any resulting losses, emergency services response or incident response by our staff.
3. Customers may only provide access to the customer's guests while the customer is present at the facility to supervise their guests.
4. FOBs issued by us are for the sole use of the customer. Customers are not permitted to provide their FOB or access credentials to third parties without written authorization from us.
5. Customer FOB access to our facility is permitted between the hours of 7am and 10pm, 7 days a week. Plan accordingly – the facility access control system turns on and shuts off automatically.
6. We do not guarantee that access to our facility will be available within permitted hours. Access may be prevented by conditions outside of our control or by us at our sole discretion.
7. We reserve the right to deny FOB access to our facility at any time at our sole discretion.
8. Customers without FOB access to our facility, who have FOB access revoked or denied, have lost their FOB, or are unable to operate our access control systems for any reason are only permitted to enter or exit our facility within our office hours and as permitted to enter or exit by authorized staff.
9. Customers without FOB access may use the intercom outside our gate and at the bottom of our office stairs to obtain staff authorization to enter and exit our facility, respectively, when our office is open.
10. To maintain facility security, we are unable to bypass our access controls or provide access remotely in the event that a customer experiences difficulty for any reason when entering or exiting our facility when our office is closed.
11. Customers having trouble accessing our lot using their FOB or who have lost their FOB can obtain a tutorial and/or assistance with troubleshooting FOB access or obtain a new FOB only within our office hours.
12. Customers are only permitted to tailgate members of their own party when entering or exiting our facility.
13. Tailgating staff, other customers or third parties when entering or exiting our facility is forbidden.
14. When entering and exiting the facility wait until the gate fully closes behind you prior to leaving the gate area. **DO NOT LEAVE GATE WHILE GATE IS STILL OPEN**
15. All other access to our facility other than as expressly permitted in this document is trespassing and may result in a police response.
16. Customers found to have caused a police response or requiring our staff to respond after hours or perform any incident response or investigation due to violation of these access terms may result in cancellation of FOB access, termination of storage contract, or additional incident response fees, at our sole discretion.
17. Customers who are not issued a FOB, must ring intercom out front for access to facility and stop by at office out front to check in.

Terms and Conditions

1. RV's, boats or other vehicles must be clean and free of pest attractants prior to entry to our facility. Any boat, RV or other vehicle at our facility with organic growth, unsightly/malodorous soiling or spoilage will be charged a cleaning and disposal fee at our sole discretion.
2. All boats and RV's must be free of all food and other stored pest attractants while in our facility. All food found in boats, RV's or other vehicles will be disposed of at the customer's expense, at our sole discretion.
3. Boats, RVs or other vehicles being transported by our transportation service must have valid insurance and the correct license plate. A copy of current ICBC or out of province insurance must be received prior to pick-up or delivery. We reserve the right to refuse to transport boats, RV's or other vehicles if we are unable to verify insurance status or for any other reason, at our sole discretion.
4. If the insured property does not have adequate document storage, any insurance paperwork provided to us for transportation or any other purpose may be secured in a document holder, installed at the customer's expense and at our sole discretion.

5. We reserve the right to move and reposition Boats, RV's or other vehicles and/or reassign storage locations within our facility at our sole discretion.
6. All indoor and valet customers must leave keys with our office for boats, RV's or other vehicles.
7. Customers are responsible for all boats, RV's, vehicles, vessels, trailers, personnel, etc. while on storage lot and any damage done while at the lot is the sole responsibility of clients and will be charged for any damages occurred while on our site.
8. Customers must report immediately via email any accidents or damage caused or witnessed by customers while at our facility.
9. Minimum storage periods for boats stored indoors are set at 9 months. Regular indoor boat storage rates are set at \$13 per linear foot per month.
10. Minimum storage periods for RV's and other vehicles stored indoors are set at 10 months. Regular indoor rates for RV's and other vehicles are set at \$13 per linear foot per month.
11. Boats, RV's or other vehicles over 8'6" in width are over-width for our regular indoor storage rates. Over-width rates are set at \$16 per linear foot per month.
12. Minimum indoor storage rates are set at \$325/month per boat, RV or other vehicle.
13. Minimum storage periods for boats, RV's or other vehicles stored outdoors are set at 8 months. Minimum outdoor storage rates are \$250/month.
14. Early termination of storage terms will result in liquidated damages of the full outstanding balance of any contract owing immediately with full payment required prior to termination.
15. These storage terms are binding and renew annually under the same terms unless we update our terms as provided on our website and/or request customers agree to new terms at any time and at our sole discretion.
16. Premier Boat and RV reserves the right to terminate the contract at our sole discretion.
17. Clients who do not pay monthly bills on time will be subject to a 2% per month interest charge on outstanding balances.
18. By entering into a business relationship with us, customers consent to communications by email and/or telephone for matters relating to our business relationship.
19. We reserve the right to communicate with current or potential customers by email, and customers agree that communication by email shall be sufficient for all written notifications and delivery of invoices and bills.
20. It is the customer's sole responsibility to ensure they receive our email communications in a timely manner.
21. It is the customers sole responsibility to update customer contact details in writing in the event of any changes in customer name, address, email address, phone number or other relevant detail.
22. Returning indoor clients will be charged a storage deposit fee for the following storage season starting in September unless emailed in writing that they want to terminate storage with PBS. Storage deposit goes directly to paying for first month storage in Fall. Storage deposit is fully refundable if client emails us in writing within one month of leaving storage.
23. Clients are responsible to keep up to date with any new Facility Terms and Conditions located on our website www.boatandrvstorage.ca
24. Clients are responsible to bring their own equipment to work on RV's or boats (Remove cover, connect batteries, etc.). If clients need help PBS can service boats and RV for a fee.
25. Clients are not permitted into the indoor storage. All indoor clients are valeted by PBS staff.
26. Clients have up to two months to dispute any charges they feel were not valid. Any payments over a two months period cannot be disputed.
27. Clients in breach of the Agreements and/or Terms and Conditions of the facility may be subject to fines and/or termination of contract.
28. Indoor storage contracts will start September of every year unless the customer comes in earlier.
29. No smoking or drinking on site.
30. All pets must be on leash and under your control. All clients must clean up after their pets. Fines will be enforced for any non compliance to these rules.
31. No overnight camping or stays on site.
32. Report any suspicious activity to PBS immediately.
33. Clients are not permitted in any of the buildings or containers. Clients must obey all signage on site.

34. Garbage containers on site are for the sole use of PBS employees and staff.
35. Black, grey, or any type of water/liquid must be dumped prior to coming into storage and is not permitted to be disposed of at PBS site.
36. All drop offs of boats and trailers must be dropped off designated stalls or designated drop off area. All drop offs that are put in an incorrect area will be moved and subject to fees.
37. Measurement-based pricing will be subject to confirmation of all measurements by us at any point prior to release of stored property.
38. Motorhomes indoors or in valet that do not start or are not able to be moved are subject to additional charges and fees.
39. Clients are not allowed to work on boats or RV while in the storage facility.
40. Clients are not allowed to bring other people into the storage facility that are not immediate family or authorised clients by PBS.
41. Water is not potable and not to be used for drinking or in fresh water systems.
42. Clients must only FOB in once and exit FOB once when leaving. All clients and vehicles in your party must enter at once and exit at once. Failure to do this will be subject to fines or termination of contract.
43. Outdoor parking spots are subject to being relocated to a different stall on site.
44. Valet pick ups require a minimum of 2 full business days notice.
45. First time Spring indoor pick ups require a minimum of one week's notice.
46. No access to indoor storage for clients from October 1 - March 31 unless clients pay for yearly storage up front in full. Access October 1 – March 31 requires a minimum on 3 business days notice.
47. Boats and RV's left at facility after servicing has been completed or requested to be picked up by Premier Boat and Rv have 48 hours to pick up their unit. After 48 hours, boats and RV's left at our facility will be subject to a \$30 storage charge per day until picked up.